

Pharmaceutical Needs Assessment 2025-2028

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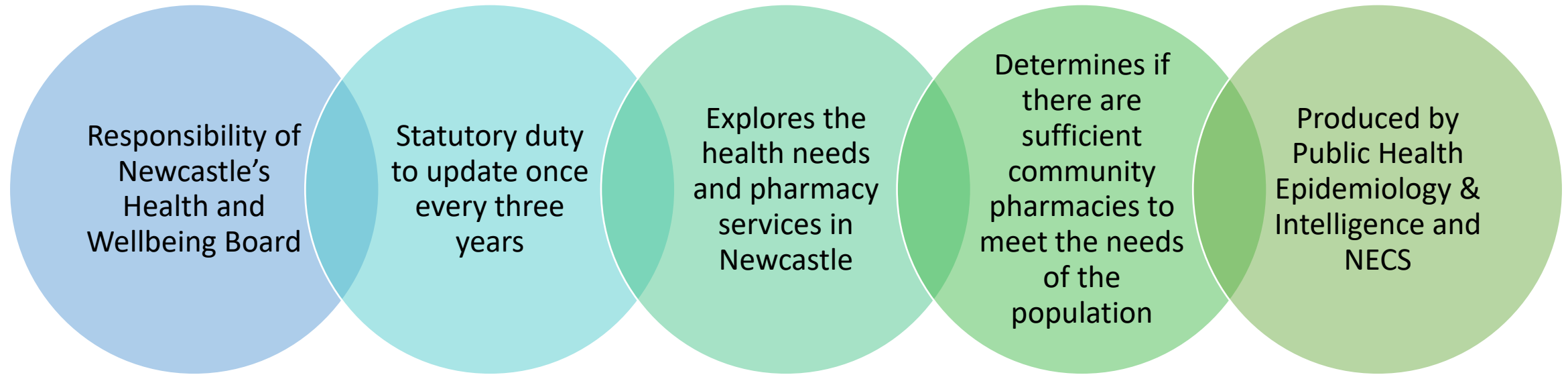
let's talk
Newcastle

Area for discussion

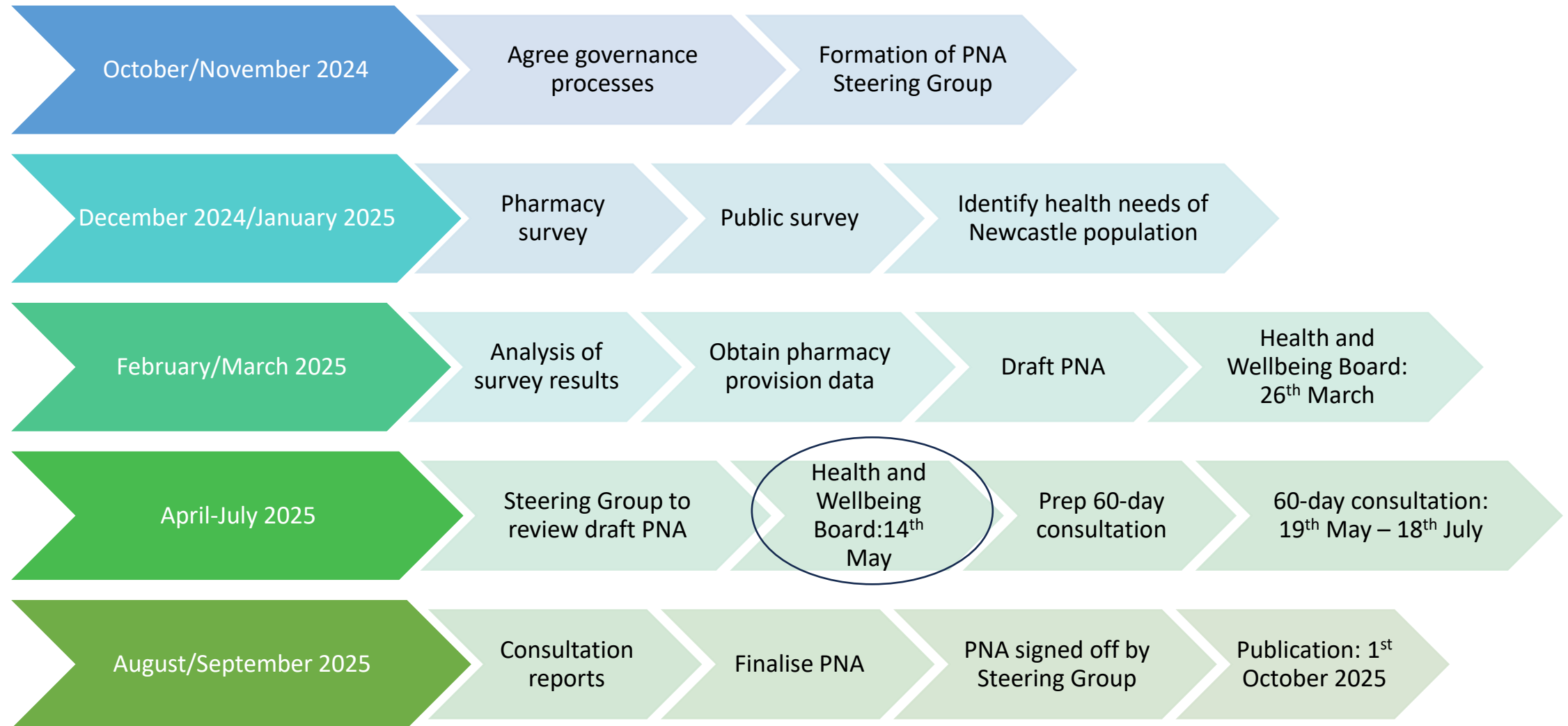
- Background and context
- Timeline
- Survey Findings
- Key Findings from Pharmaceutical Needs Assessment
- Recommendations from PNA
- Next Steps

Background and Context

The pharmaceutical needs assessment (PNA) is a strategic document that is used to inform future service developments.

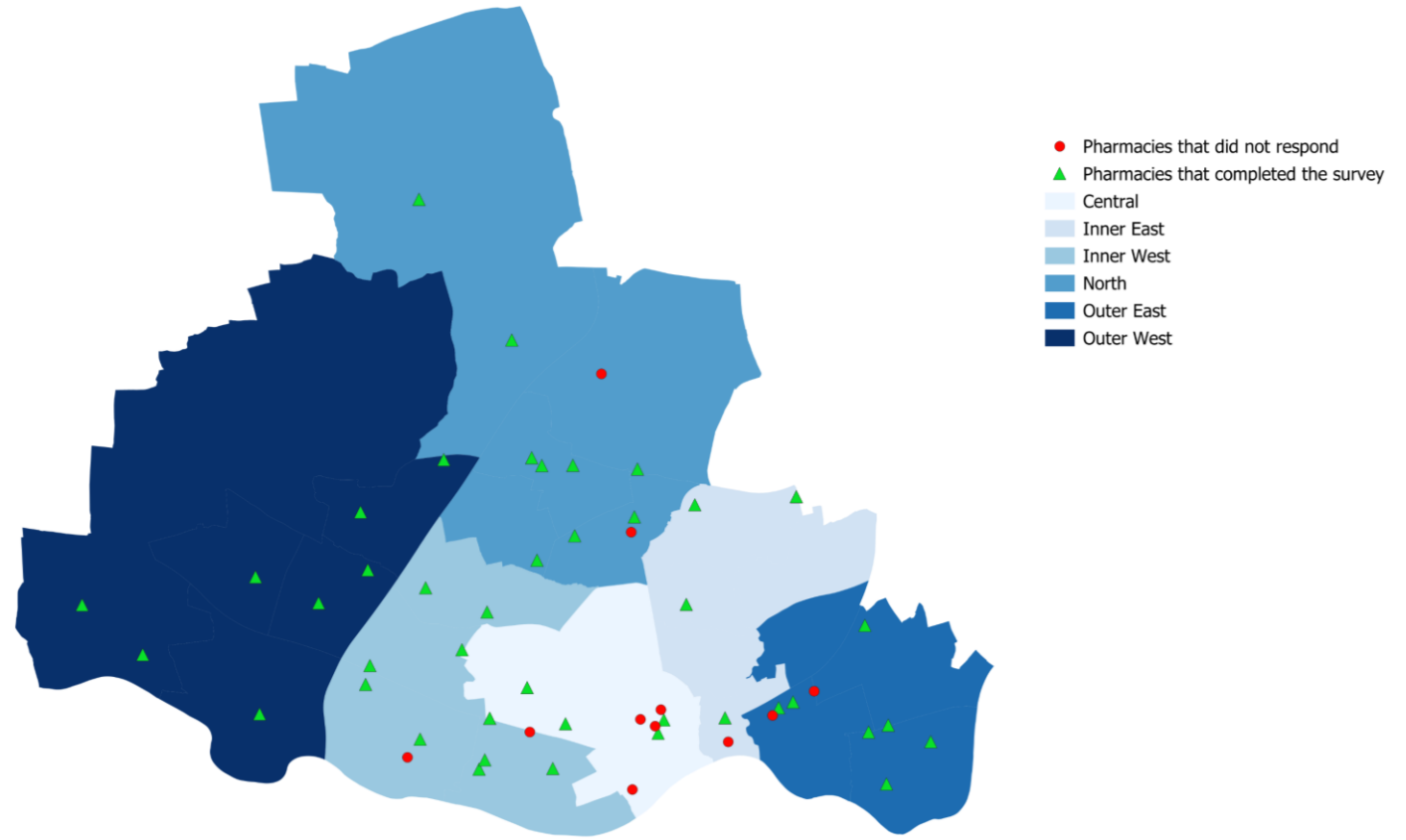


PNA Timeline



Pharmacy Survey: Overview

- Response rate: 82% (45/55 pharmacies)
- Question topics:
 - Accessibility
 - Delivery services
 - Monitored dosage systems
 - Languages spoken
 - Challenges faced



Pharmacy Survey: Key Findings

Wheelchair Accessibility

- 43 of the 45 pharmacies have an accessible entrance and consultation room

Delivery Service

- 42 of the 45 pharmacies offered a delivery service

Monitored Dosage Systems

- 37 pharmacies offer a monitored dosage system for their users

Languages Spoken

- 27 of the 45 pharmacies have staff that spoke a language other than English
- Most common non-English languages spoken were South-East Asian

Challenges Faced

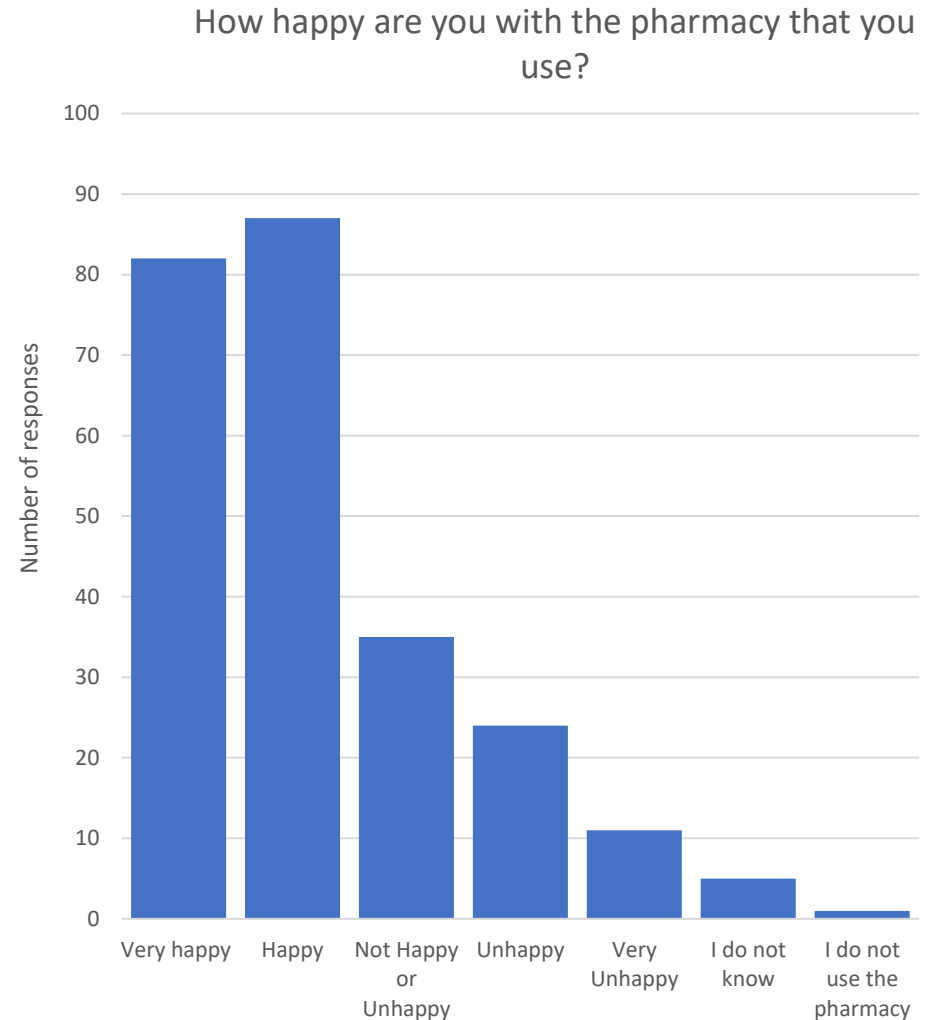
- Insufficient funding under current Community Pharmacy Contractual Framework
- Increased demand to deliver new services in addition to essential services
- Pressure of medicine supply issues

Public Survey: Overview

- Distributed through: Let's Talk Newcastle, VCS, Newcastle University, libraries, pharmacies and NHS
- 245 responses
 - Most common area of participant responses was NE6 - Byker, South Heaton, Walker, Walkergate, Ouseburn, South Jesmond
- Collected views on local pharmacy provision and services

Public Survey: Key Findings

- Walking and by car were the most common methods of transport to get to a pharmacy
 - 63% reported that travelling to their pharmacy normally takes 0-15 minutes
- 45% of respondents reported changes in their local pharmacy services
 - Of these responses, 78% said the changes were negative
 - These were related to pharmacies closing down, reduced opening hours and increased waiting times
- 60% of respondents said they wanted something to change about their local pharmacy:
 - New pharmacy in local area
 - Longer opening hours
 - Reduced waiting times



PNA Key Findings: Current Provision

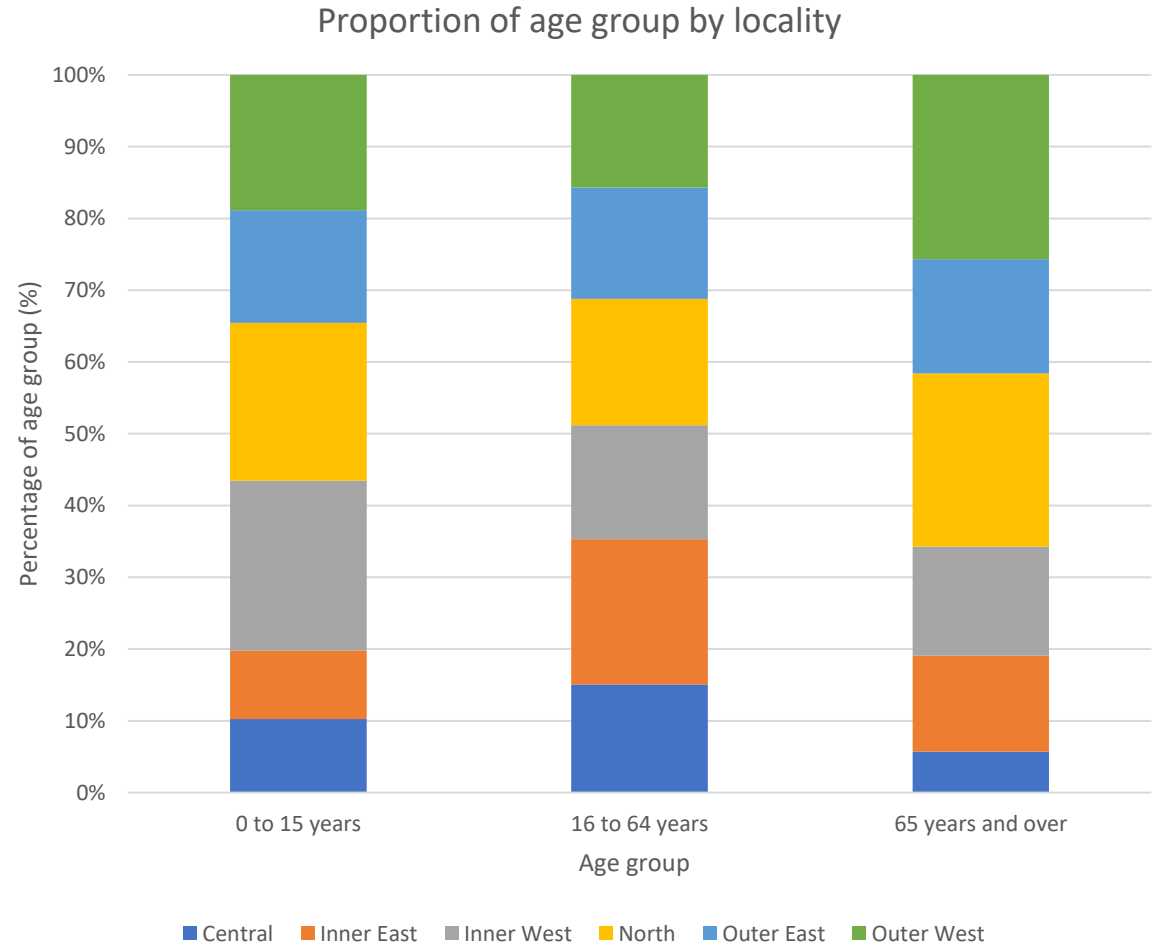
- Since the PNA 2022-2025, seven pharmacies have closed and one pharmacy has opened.
- Newcastle currently has 56 dispensing contractors: 54 community pharmacies, one distance selling pharmacy and one dispensing appliance contractor.
- Good provision and opening hours during weekdays; 30 pharmacies open on Saturdays; seven pharmacies open on Sundays.

Pharmacy provision by locality:

Locality name	Number of community pharmacies	Population	Community pharmacies per 100,000 population
Central	7	40,760	17
Inner East	6	53,164	11
Inner West	13	52,403	25
North	11	59,198	19
Outer East	9	47,535	19
Outer West	9	54,505	17
Newcastle (total)	55	307,565	18

Population Overview

- Between 2011 and 2021, Newcastle's population increased by 7%, and is becoming **increasingly diverse**.
- In 2023, Newcastle's population was estimated to be **311,976**.
- 19% of our population were classified as disabled under the Equality Act, and 8% reported providing unpaid care.
- Newcastle is ranked 39th most deprived LA of 326 local authorities. 25% of the population live in the 10% most deprived areas.
- The healthy life expectancy in Newcastle is lower than the national average.



Population Needs

Drugs and alcohol

- Significantly higher alcohol-specific mortality rates and hospital admission rates than both regional and national averages.
- Estimated number of opiate and/or crack cocaine users higher than national average, and mortality from drug use significantly higher than national average.

Sexual health

- STI diagnosis rate is 563 per 100,000 – higher than regional and national averages.
- Increase in Gonorrhoea diagnostic rate and HIV.

Smoking

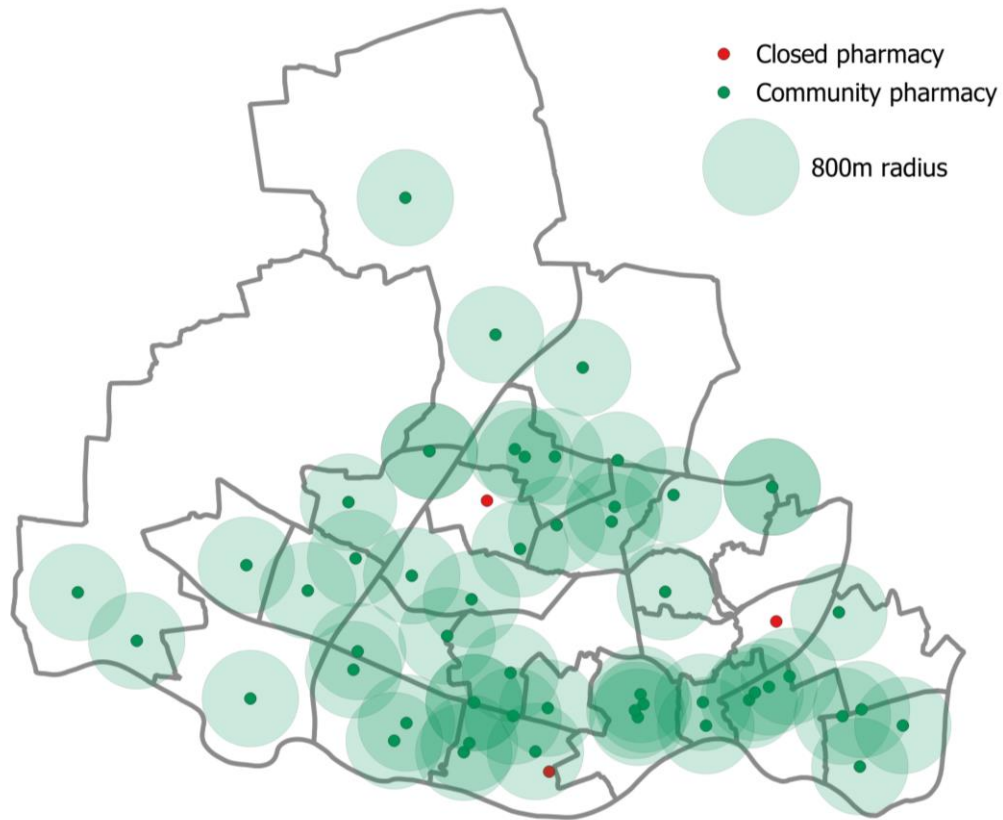
- In 2023, 11% of Newcastle population reported smoking. Higher in routine and manual workers.
- Smoking attributable mortality and hospital admissions are significantly higher than the national average.

PNA Key Findings: Gaps in Provision

- Newcastle generally has good coverage of community pharmacy services, however recent closures have created gaps in specific area. These gaps are affecting residents' access to Necessary Services.
- Current needs for a pharmacy located in the northern part of **Heaton** or southern part of **Manor Park**.
 - Provide Essential Services, Monday to Friday 9:00-17:00.
 - Several applications to open a new pharmacy have been received, two have been initially refused but are currently going through an appeals process.
- Current needs for a pharmacy located in the northern part of **Kenton** ward.
 - Provide Essential Services, Monday to Friday 9:00-17:00.
 - An application to open a new pharmacy in this location has now been approved, following a successful appeal.
- Current need for a pharmacy in **Cruddas Park** within Elswick ward.
 - Provide Essential Services, Monday to Friday 9:00-17:00.
 - An application to open a pharmacy in this location has been received.

PNA Key Findings: Identified Gaps in Provision

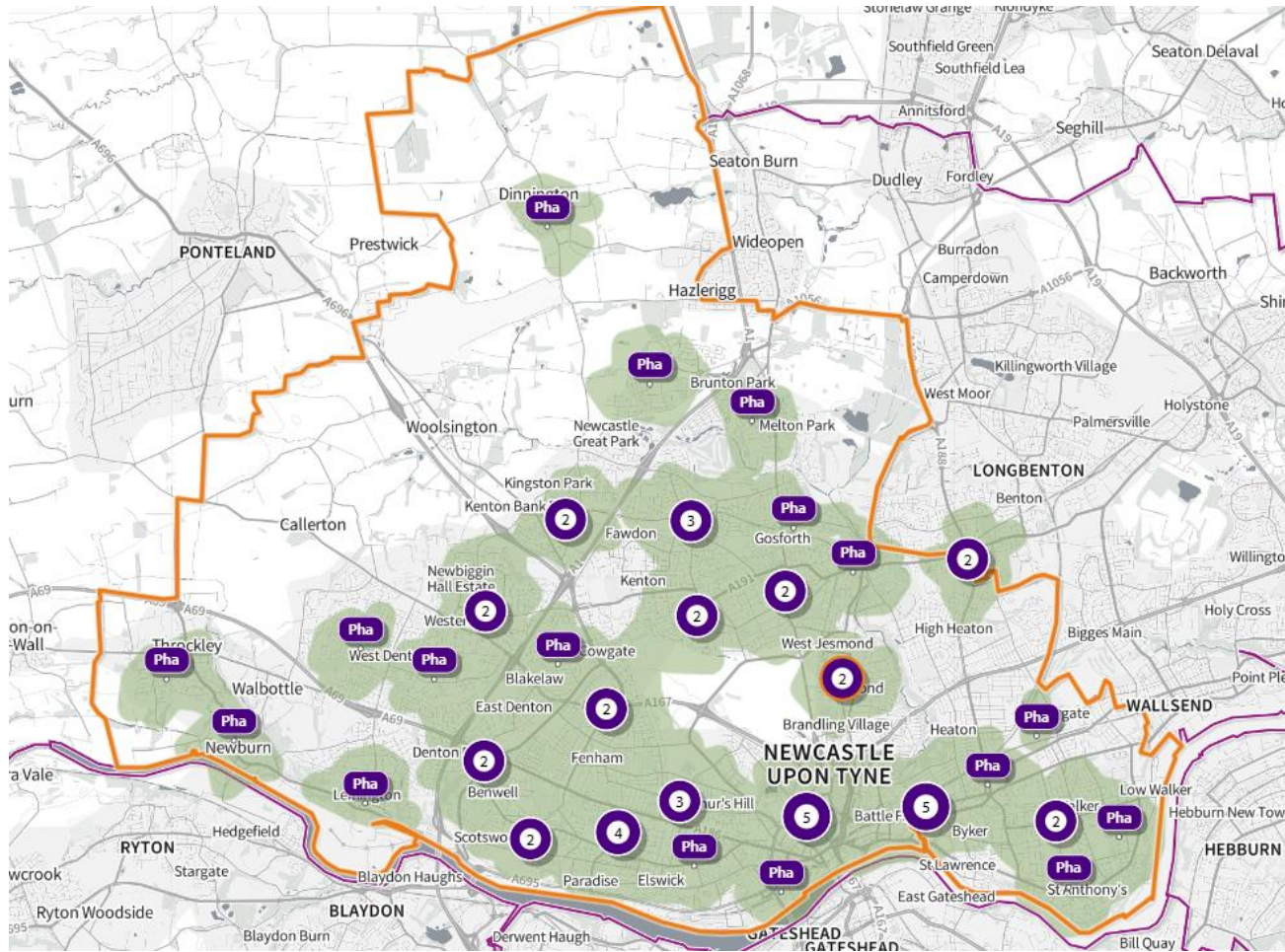
Community pharmacies and identified gaps in provision



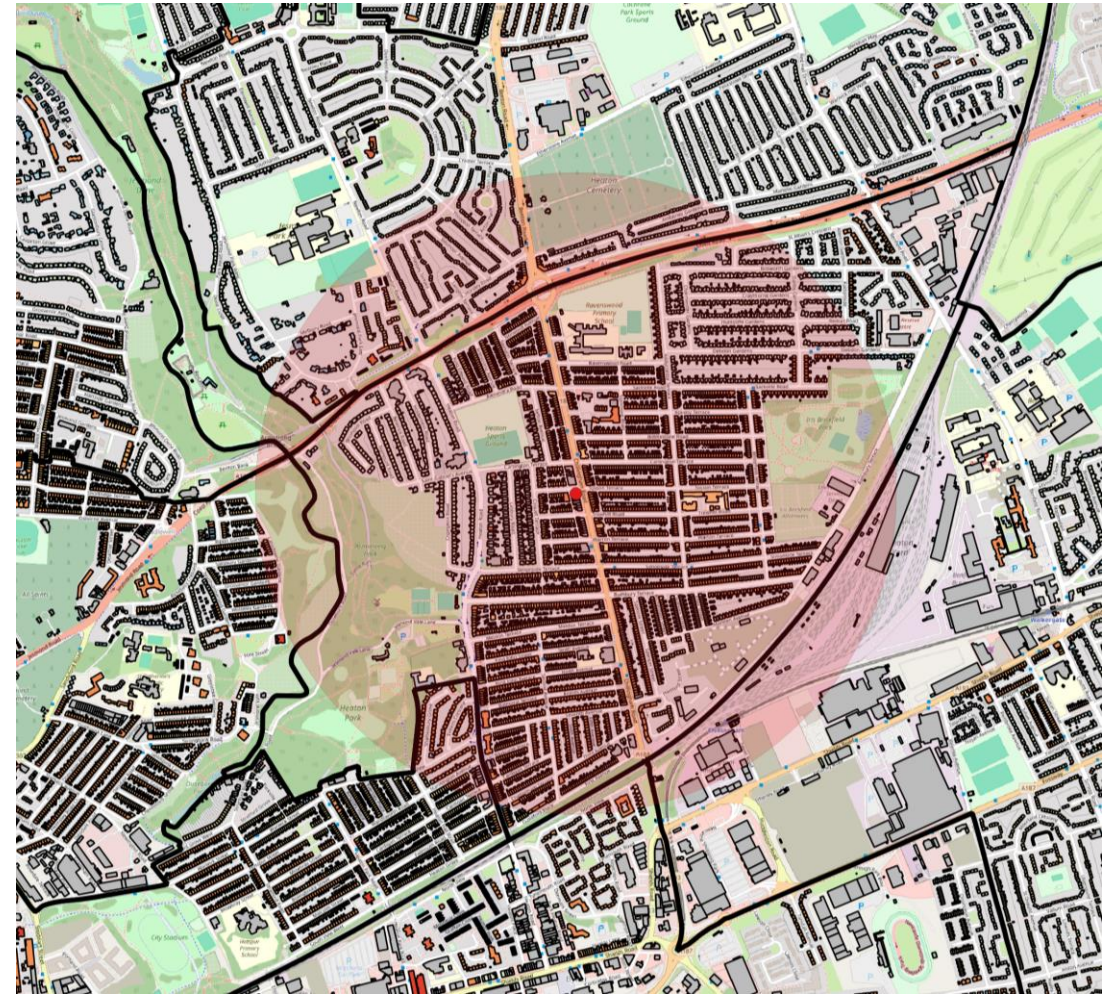
- Concerns about pharmacy closures were highlighted in public survey.
- Pharmacy closure in Heaton compounded by previous closure in Manor Park.
- The impact of closures in Kenton and Cruddas Park (Elswick) compounded by population demographics.

Gaps in Provision: Heaton

Location of pharmacies and population within 800m radius



Street map and 800m radius around closed Heaton pharmacy



Gaps in Provision: Kenton and Cruddas Park

• Closed pharmacy

IMD 20219

1 - 2 (decile 1 - the most deprived 10% of LSOAs nationally)

2 - 3

3 - 4

4 - 5

5 - 6

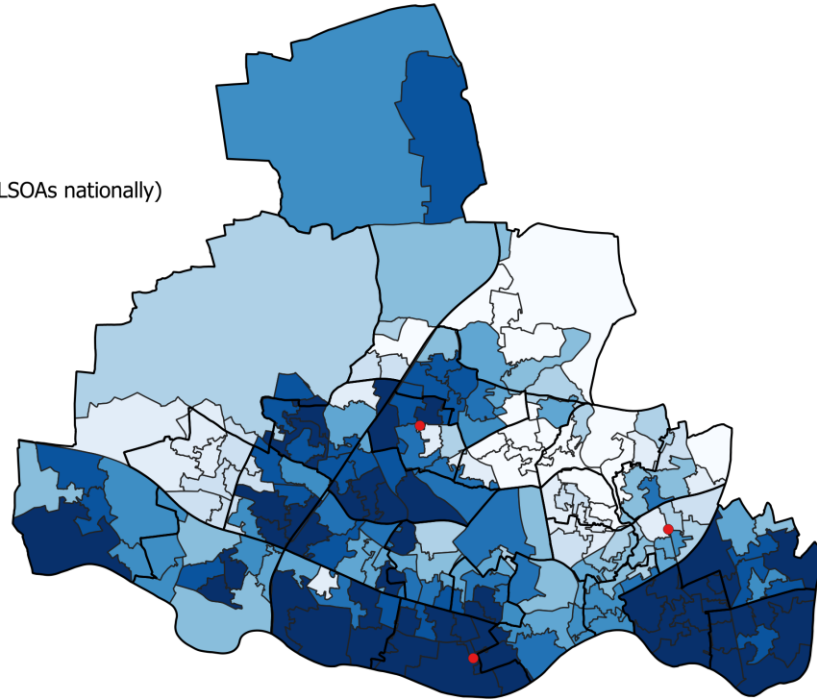
6 - 6

6 - 7

7 - 8

8 - 9

9 - 10 (decile 10 - least deprived 10% of LSOAs nationally)



Population profile

- Relatively high levels of deprivation.
- Relatively high levels of disability and low levels of car/van ownership (Census 2021).
- Relatively high number proportion of children and young people.

Nest Steps

- Health and Wellbeing board are being asked to approve the draft PNA 2025-2028 for formal 60-day public consultation
- 60-day consultation from the 19th May to the 18th July
- Feedback will be collected and reviewed and changes made to the PNA as needed
- PNA Steering group will review the final version for HWB review
- PNA Final version will come back to the HWB in September 2025 for final sign off for publication
- PNA 2025-2028 to be published by the 1st October 2025.